FAQ for CorpPass

1. How do I register for CorpPass?
   You may refer to Step-by-Step Guides at www.corppass.gov.sg/corppass/common/userguides.

2. When can I start to register for CorpPass and when do I need to complete the registration?
   Companies may start to register for CorpPass now at www.corppass.gov.sg and are strongly encouraged to complete registration before 17 February 2017. Companies may refer to the step by step guide at www.corppass.gov.sg/corppass/common/userguides.

3. If I did not manage to register for CorpPass in time for the launch and need to use HCS online, what should I do?
   You may log in using HPB ID but you are strongly encouraged to register for CorpPass as soon as you can.

4. I am a foreigner and do not have SingPass, do I need to sign up for CorpPass? Can I still login to use the HCS online?
   CorpPass will only be made available to foreign companies and individuals without SingPass at a later date. You may wish to check www.corppass.gov.sg for updates.
   In the interim, foreign companies and individuals may still login to HCS online using HPB ID.

5. My company is a foreign company and does not have a UEN number, do I need to sign up for CorpPass?
   CorpPass will only be made available to foreign companies and individuals without SingPass at a later date. You may wish to check www.corppass.gov.sg for updates.
   In the interim, foreign companies and individual may still login to HCS online using HPB ID.

6. Are there any changes to the HCS application process due to the new Login page and CorpPass?
   There are no changes to the HCS online and application process.

For more FAQ about CorpPass, you may refer to the below link:

☐ Check out Frequently Asked Questions on www.ifaq.gov.sg/CorpPass/
FAQ for New Login Page

1. Why is there a new Login page?

A new Login page, using the CorpPass, will replace Partners Connect which is going to be decommissioned.

2. Will there be any changes to the registration process for the new Login page?

Yes. When the new Login page is launched, the company OA (organisation administrator) will help fellow colleagues to register for an account in HCS online and assign their roles (i.e. bearer and witness). We will send you the link to the new Login Page at a later date.

3. Will there be any changes to the HCS application process due to the new Login page?

There are no changes to the HCS online and the application process.

4. Will HCS applications be affected by the launch of the new Login page?

HCS applications will not be affected.

However, due to the transition from Partners Connect to the new Login page, you will not be able to register for new accounts in Partners Connect from 1 February to 16 February 2017. You may register for new accounts in the new Login page from 17 February 2017.

5. Do I need to do anything before the new Login page is launched?

Please ensure that all the accounts you need are active, especially for company bearer and witness. If you do not have a company bearer and/or witness, please create an account for one as soon as possible and before 1 February 2017.

This is to ensure that the endorsement of Licence Agreement will not be disrupted.

6. I signed up and login with SingPass and do not have a HPB ID / I have never login with a HPB ID before!

Your HPB ID is the same as your NRIC. (i.e. SxxxxxxxY). If you have never used a HPB ID to login to Partners Connect before, or do not know your password, you can do a ‘Forget Password’ in Partners Connect.