

# Healthier Choice Symbol (HCS) Online Application User Guide – Onboarding

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## **CorpPass Registration and Set up**

### **Registering and Setting up CorpPass for HCS Online**

CorpPass is the only log in mode to access the Healthier Choice Symbol (HCS) Online Application system.

- Please select a representative from your company as CorpPass Administrator and register your company on CorpPass (<u>https://www.corppass.gov.sg</u>). The role of a CorpPass Administrator is to manage the company's CorpPass account, including management of company's users, adding e-services and assigning roles in CorpPass.
- b. Once the company has a CorpPass account, the company's CorpPass Admin will help fellow colleagues to create an account.
- c. The company's CorpPass admin has to add HCS Online e-Service and assign roles to Users in CorpPass.
- d. Please assign each User to either the role of:
  - Authorised Representative
  - Staff for HCS

#### **Description of HCS User Roles**

User Role	Description
Authorised	First person to log in to the HCS Online system
Representative	Helps company to enrol in HCS Programme
	Accepts Licence Agreement on behalf of company. The name of the
	Authorised Representative will appear on the Licence Agreement.
	<ul> <li>View, submit and manage company's HCS applications</li> </ul>
	Up to 2 Authorised Representative per company
Staff for HCS	<ul> <li>View, submit and manage company's HCS applications</li> </ul>
	Up to 25 HCS Staff per company

## Setting up CorpPass - Companies without CorpPass Account

For Companies without a CorpPass account, you would first have to register for a CorpPass account.



- a. To find out more about CorpPass, please visit www.corppass.gov.sg/corppass/common/findoutmore
- b. For Local Entities with UEN: Select 'Singapore Registered Entities'
- c. For Foreign Entities: Select 'Foreign Registered Entities'
  - To register for CorpPass without Singpass visit, please use the following link: <u>https://www.corppass.gov.sg/corppass/registration/nonuen/nonsingpass/registrati</u> <u>ondetails</u>
- d. Please visit <u>www.corppass.gov.sg/corppass/common/userguides</u> for user guides on how to register and setup CorpPass for your entity.

#### Step 2: Set up and assign access rights to HCS Online e-Service

- a. Once the CorpPass account has been created, please get your company CorpPass admin to login to CorpPass to set up accounts for Healthier Choice Symbol (HCS) Online e-Service Access and assign users to the e-Service and roles.
- b. Company's CorpPass admin has to log in to CorpPass (https://www.corppass.gov.sg)

Login 🛔	
UEN/ENTITY ID	Ø
CORPPASS ID	Ø
Password	Ø
Login►	
Remember Entity ID	
Forgot Entity / CorpPass ID or Password	
New to CorpPass? <b>Register</b> Now.	

c. Upon log in, click on **e-Service Access** tab and **Select 'Entity's e-Services'** button to add a new e-Service



 d. Search for "healthier" and select e-Service "Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online". In the next screen, leave the Brand field blank and click Next.

Home	Home / Select Entity's e-Services										
Sele	Select Entity's e-Services										
1 Select e-Servi	••••	2 Enter Details	e e e e 3 Review & Submit								
Select	the e-Servio	ce(s) yo	u wish to add to your entity's I	list.							
Note: : Select	Selected e-S ed e-Service	Services es may	require details to be set up o require additional checks whe	n C n y	orpPass (denoted by 📑 ). ou log in. Click 🍳 for more informatio	on.					
					[	<b>▼</b> <u>Filter</u>	healthier		٩	₫.+	
	Govt. Agency	¢	e-Service	¢	Description	¢	Additional Agency Check•	(i) \$	Additional Details Required	(2) \$	
	HEALTH PROMOTI BOARD	ION	Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online		Health Promotion Board's online we Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP)	bsite for			+		
					0 e-Service(s) Selected						
								Show	ring 1 to 1 of	1 items	
					Cancel Next						

e. Verify the information and click on Submit to complete the registration process



#### Step 3: Assign roles to staff in CorpPass

- a. After adding HCS e-Service, the company's CorpPass admin has to assign user roles.
- b. To assign users to the HCS e-Service, click on Assign selected e-Services button



c. Select User(s) who would use the HCS e-Service by checking the box on the left





Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select from	your entity's Co	orpPas	s user accounts.	<b>T</b> <u>Filt</u>	er Search		٩	₫
	Full Name	¢	Email Address	¢ (	CorpPass ID	¢	User Type	¢
	USER		@mailinator.com				Admin	
	USER		@hpb.gov.sg				User	
	USER		@mailinator.com				User	
	USER		@mailinator.com				User	
	USER :		@mailinator.com				User	
			0 user(s) selected.					

#### d. Select HCS e-Service and click Next

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lect ers	Selec e-Sel	t Enter vices Details	Review & Submit					
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sig Sele	ected User(s)	+						
sia	n from selected	e-Service(s).	TEI	ter	Search		Q	2.
o q		( )						
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<u>/</u>	Govt Agency <b>♦</b>	Entity's selected e-Services	Description	\$	Agency Check Required	© ♦	Additional Details Required	<ul> <li>(i)</li> <li>(i)</li></ul>
/ /	Govt Agency ♦ HEALTH	Entity's selected e-Services \$ Healthier Choice Symbol	Description Health Promotion Board's online website for	\$	Agency Check Required	<ul><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><li>(i)</li><l< td=""><td>Additional Details Required</td><td>0</td></l<></ul>	Additional Details Required	0
/ /	Govt Agency ♦ HEALTH PROMOTION BOARD	Entity's selected e-Services \$ Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	Description Health Promotion Board's online website for Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP)	\$	Agency Check Required	<ul> <li>(i)</li> <li>(i)</li></ul>	Additional Details Required	() ()

e. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to Page 3

**Assign Selected e-Services** 



e-Services with 📑 require additional details. For more information, contact the relevant agency. Click 📑 to enter details.

\* - denotes mandatory fields

Govt Agency	¢	Entity's selected e-Services	Agency Check Required	¢	Additional Details Required	¢	HEALTH PROMOTION BOARD Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	^
HEALTH PROMOT BOARD	10N	Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online					Role*           Authorised Rep         Authorised Rep         Role Description         This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for HDP.	
		1 e-Service(s) select	ted.				Brand	Ì

f. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to 31/10/2024). Leave the Brand field empty and click Next.



g. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / As	sign Selected e-Sen	vices	
Assign	Selected e-S	Services	
<b>•</b> ••	•• 📀 •••	• 🕜 •••• (4)	
Select Users	Select e-Services	Enter Review Details & Submit	
Verify the foll	owing details.		
1 Selected U	sers +		
Selected	e-Services		
HEALTH PI	ROMOTION BOARE	• Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
		Role	Authorised Rep
		Brand	
		Authorisation Effective Date	01/11/2019
		Authorisation Expiry Date	31/12/2020
		Back	Submit

h. Please proceed to https://healthier-choice.hpb.gov.sg and login using CorpPass



Setting up CorpPass - Companies with CorpPass Account (Have not added HCS e-Service)

**For companies who have CorpPass account but have not added HCS e-Service,** please ask your company CorpPass Admin to do the following:

Step 1: Set up and assign access rights to HCS Online e-Service

a. Please get your company CorpPass admin to login to CorpPass to set up accounts for Healthier Choice Symbol (HCS) Online e-Service Access and assign users to the e-Service and roles.



b. Company's CorpPass admin has to log in to CorpPass (https://www.corppass.gov.sg)

Login 🛎			
UEN/ENTITY ID			Ø
CORPPASS ID			C
Password			C
	Lo	ogin ►	
Remember Entity ID	0		
Forgot <u>Entity / CorpPass ID</u> o	Password		
New to CorpPass? <u>Register</u> Now	ι.		

c. Upon log in, click on **e-Service Access** tab and **Select 'Entity's e-Services**' button to add a new e-Service



d. Search for "healthier" and select e-Service "Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online". In the next screen, leave the Brand field blank and click Next.



e. Verify the information and click on Submit to complete the registration process



#### Step 2: Assign roles to staff in CorpPass

a. To assign users to HCS e-Service, click on Assign selected e-Services button



b. Select User(s) who would use the HCS e-Service by checking the box on the left

#### **Assign Selected e-Services**



Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select fro	m your entity's C	orpPass user accounts.	<b>Filter</b> Search	٩ 🗷 -
	Full Name	Email Address	♦ CorpPass ID	🖕 User Type 🛛 🖕
	USER	@mailinator.com		Admin
	USER	@hpb.gov.sg		User
	USER	@mailinator.com		User
	USER	@mailinator.com		User
	USER :	@mailinator.com		User
		0 user(s) selected.		

#### c. Select HCS e-Service and click Next

Home / Assign Selected e-Services

#### Assign Selected e-Services 2 3 4 Select e-Services Enter Details Review & Submit Select Users Assign Selected e-Service(s) to + 1 Selected User(s) ۹ ₫-Assign from selected e-Service(s). Tilter Search (i)Additional (i) Agency Details Govt Entity's selected Check ✓ Agency 🝦 e-Services Description Required Required ٥ HEALTH Healthier Choice Symbol Health Promotion Board's online website for Ð PROMOTION (HCS) and Healthier Dining Healthier Choice Symbol (HCS) and Healthier BOARD Programme (HDP) Online Dining Programme (HDP) 1 e-Service(s) selected. Showing 1 to 1 of 1 items Back Next

d. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to <u>Page 3</u>.

**Assign Selected e-Services** 



e-Services with 📑 require additional details. For more information, contact the relevant agency. Click 📑 to enter details.

\* - denotes mandatory fields

Govt Agency	¢	Entity's selected e-Services	÷	Agency Check Required	¢	Additional Details Required	¢	HEALTH PROMOTION BOARD Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	^
HEALTH PROMOTI BOARD	ON	Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	)					Role <sup>4</sup> () Authorised Rep Role Description This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for HDP.	
		1 e-Service(s) select	ecte	ed.				Brand	1

e. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to **31/10/2024**). Leave the Brand field empty and click Next.



f. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / Assign Selected e-Service	S	
Assign Selected e-Se	vices	
Select Select	Enter Review	
Verify the following details.	Details & Submit	
1 Selected Users +		
Selected e-Services		
HEALTH PROMOTION BOARD	Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
	Role	Authorised Rep
	Brand	
	Authorisation Effective Date	01/11/2019
	Authorisation Expiry Date	31/12/2020
	Rock	Cubmit

g. Please proceed to <u>https://healthier-choice.hpb.gov.sg</u> and login using CorpPass



## Setting up CorpPass - Companies with CorpPass Account (Added HCS e-Service)

For companies who are using CorpPass and have added HCS e-Service, please ask your company CorpPass Admin to assign roles to staff in CorpPass

Assign Roles	Log in to CorpPass	
Company CorpPass Admin	Authorised Representative	or Staff for HCS

a. Company's CorpPass admin has to log in to CorpPass (<u>https://www.corppass.gov.sg</u>)

ogin 🛔	
UEN/ENTITY ID	Ø
CORPPASS ID	0
Password	0
Login <b>&gt;</b>	
Remember Entity ID	
Forgot Entity / CorpPass ID or Password	
New to CorpPass? <u>Register</u> Now.	

b. Click on **e-Service Access** tab and **Select 'Assigned selected e-Services**' button to assign Users to HCS e-Service

Wel U Updat	e your password before it expires on 23 May 2020	
13 more digital services have	been made available on CorpPas	s over the last 90 days.
User Ac	counts e-Service Access Third Party	Change Entity Profile
Select Entity's e-Services Select e-Services that your entity will use.	<b>Assign selected e-Services</b> Assign e-Services access to your entity's users and user groups.	View Entity's e-Service Access View and edit your entity's current e-Services access

c. Select User(s) who would use the HCS e-Service by checking the box on the left



Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select fro	om your entity's C	orpPass user accounts.	Tilter Search	٩ 🗷
	Full Name	♦ Email Address	♦ CorpPass ID	🖕 User Type 🛛 🔶
	USER	@mailinator.com		Admin
	USER	@hpb.gov.sg		User
	USER	@mailinator.com		User
	USER	@mailinator.com		User
	USER	@mailinator.com		User
		0 user(s) selected.		

#### d. Select HCS e-Service and click Next

Home / Assign Selected e-Services Assign Selected e-Services Select eServices Enter Details Review Review 1 Assign Selected e-Service(s) to 1 Selected User(s) ९ \_\_-Assign from selected e-Service(s). Tilter Search (i)Additional (1) Agency Details Govt Entity's selected Check ✓ Agency 🝦 e-Services Description Required Required HEALTH Healthier Choice Symbol Health Promotion Board's online website for Ð PROMOTION (HCS) and Healthier Dining Healthier Choice Symbol (HCS) and Healthier BOARD Programme (HDP) Online Dining Programme (HDP) 1 e-Service(s) selected. Showing 1 to 1 of 1 items Back Next

e. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to Page 3.



This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for

HDP.

Brand

f. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to 31/10/2024). Leave the Brand field empty and click Next.

1 e-Service(s) selected.



g. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / Assign Selected e-Servic	es	
Assign Selected e-Se	rvices	
Ø ···· Ø ····	<b>~</b> • • • • • •	
Select Select Users e-Services	Enter <b>Review</b> Details <b>&amp; Submit</b>	
Verify the following details.		
1 Selected Users +		
Selected e-Services		
HEALTH PROMOTION BOARD	Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
	Role	Authorised Rep
	Brand	
	Authorisation Effective Date	01/11/2019
	Authorisation Expiry Date	31/12/2020
	Back	Submit

h. Please proceed to <u>https://healthier-choice.hpb.gov.sg</u> and login using CorpPass



For a step by step guide on creating a CorpPass account and assigning users to the HCS Online, please refer to the user guides found at the <u>HCS Website</u> for further details and the detailed user guides.

# First time Log in – Authorised Representative (for companies with existing valid Licence Agreement)

As the company's Authorised Representative, you will be the first person in the company to log in.

If your company has an **existing valid Licence Agreement** (LA), you would be required to do the following steps during first log in. Your company would not be able to submit applications if these steps are not done.

Step 1: Login to the new Online Application system

Step 2: Select "Healthier Choice Symbol"

Step 3: Accept the general Terms and Conditions

Step 4: Check Company Profile

Step 5: Key in your user profile

Step 6: Accept the Supplemental Agreement within 2 months. Failing to do so, application submission would not be able to proceed and after 2 months, the product(s) in the LA will be rejected. Re-application is necessary if company still wants the HCS on the product(s).

Step 7: After accepting the Supplemental Agreement, you may proceed to submit applications

Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass



#### Step 2: In "Choose a programme" page, select "Healthier Choice Symbol"



Step 3: Accept the general Terms and Conditions and click on Start Application to proceed



#### Step 4: Check Company Profile

- a. Check if the company's profile is correct
- b. If company profile is not filled or needs updating, you may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details
- c. Only the company's Authorised Representative can update the Company Profile

## **Company and User Profile**

	COMPANY PROFILE		
Unique Entity Number	Address Typ	e *	
	Apt Blk		v
GET MY COMPANY INFORMATION FROM A	CRA Block	<b>Building name</b>	2
Company name *	Enter	Enter buildin	g name
Enter company name	Street name	*	
Website	Enter stree	et name	
Enterwebsite	Country *		
f company profile is not filled	Enter coun	try	v
or needs to be updated please	Floor	Unit	Postal Code *
click 'Get My Company	Enter	Enter	Enter
Information from ACRA' or			
update in the boxes directly			

#### Step 5: Key in your user profile

- a. You are only required to key in your own user profile.
- b. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one 🛛 🔻		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *		NRIC/FIN Role
Enter email address	VERIFY EMAIL	XXXXX385C Authorised representative
Enter OTP *		
		Password (OTP)
	o your email)	

c. A pop-up message will inform you that the OTP has been sent to the email address you entered.



d. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

Business email address * email@email.com	RESEND OTP (2:00)	NRIC/FIN XXXXX385C	Role Authorised representative
Enter OTP * Enter OTP (Please enter the 6 digits alphanumeric OTP	sent to your email)		This countdown timer indicate how long you need to wait before you can request for the new OTP.
			CANCEL

e. Key in the OTP that you received and click "Save". You will be directed to the Supplemental Agreement page.

Business email address *	NRIC/FIN XXXXX385C	Role Authorised representative
Enter OTP *	Enter th	he OTP and click "Save".
	to your email)	
		CANCEL

#### Step 6: Accept the Supplemental Agreement

- a. Please scroll to read the Supplemental Agreement. Only the Authorised Representative can accept the Supplemental Agreement on behalf of the company.
- b. Companies with an existing valid LA would have to accept the Supplemental Agreement to continue using the HCS on HCS approved products.
- c. Companies would not be able to submit applications until the Supplemental Agreement is accepted.
- d. Companies who did not accept the Supplemental Agreement **within 2 months** would have their products in the LA automatically rejected by the system. Companies would need to reapply if you intend to continue carrying the HCS for these products.

							· _	
ES / l	LICENCE AGREEMENT (LA)	VIEW LICENCE AGRE	EMENT		La:	st login 40 Dec 40 Web	Ti T	
ase	Acknowled	ge the Lic	ence Agreem	ent		Please s	scroll to re	ad the
						Suppler	nental Agr	eement
e get	the Authorised Represent	ative of the company t	accept the Licence Agreeme	nt before continuing with your	applications.			
This S	Supplemental Agreement	No. 1 ("Supplemental	Agreement") is dated 18-Dec	c-19 and made between:				
1)	HEALTH PROMOTION Singapore 168937 (he	BOARD, corporation einafter referred to a	constituted under the Healt s the "Licensor"); and	th Promotion Board Act (Cap. 1	122B) and having its main offi	ce at 3 Second Hospital A	venue,	
2)	UPUZTH YZXH (UEN (hereinafter referred t (each a "Party" and col	No. ), a c o as the "Licensee"). lectively, the "Parties"	ompany incorporated and ha	aving its registered address at (	01 Serangoon Avenue 4 #01-1	01 ABC Singapore 12312		
BACH	KGROUND							
(A)	The Parties entered in	o a licence agreemen	t dated					
(B)	Pursuant to Clause 11 Supplemental Agreem	B) of the Licence Agre ent.	ement, the Parties have agre	eed to amend the Licence Agre	ement on and subject to the t	erms and conditions of th	is	
C)	This Supplemental Age	eement amends the L	cence Agreement					
T IS /	AGREED AS FOLLOWS:-							
1.	CONSTRUCTION AN	INTERPRETATION						
1.1.	As from the Effective I shall be considered as and shall remain in full	Date, the Licence Agre part of the Licence Ag force and effect in ac	ement shall be read together reement. Save as amended by cordance to its terms.	with this Supplemental Agree y the Supplemental Agreement	ment as one document and th t, the terms of the Licence Age	is Supplemental Agreeme reement are hereby confi	ent rmed	
1.2.	In the event of any cor	flict or inconsistency	petween any of the terms of t	this Supplemental Agreement	with any of the terms of the Li	icence Agreement, the ter	ms of	
1.2.	In the event of any cor this Supplemental Agr	flict or inconsistency eement shall prevail.	between any of the terms of t	this Supplemental Agreement (	with any of the terms of the Li	icence Agreement, the ter	ms of	
1.2. 2.	In the event of any cor this Supplemental Agr EFFECTIVE DATE	flict or inconsistency   eement shall prevail.	between any of the terms of t	this Supplemental Agreement (	with any of the terms of the Li	icence Agreement, the ter	rms of	
1.2. 2.	In the event of any cor this Supplemental Agr EFFECTIVE DATE	flict or inconsistency l eement shall prevail.	between any of the terms of t	this Supplemental Agreement v	with any of the terms of the Li	cence Agreement, the ter	ms of	
1.2. 2. A Sings	In the event of any cor this Supplemental Agr EFFECTIVE DATE apore Government Agency Web agence Application	flict or inconsistency l reement shall prevail. te Resources	between any of the terms of t	this Supplemental Agreement v	with any of the terms of the Li	icence Agreement, the ter	ens of	
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A Singu Cl To stu M To wh	In the event of any cor this Supplemental Agr EFFECTIVE DATE	flict or inconsistency i eement shall prevall. te Resources and visibility, always u and a visibility, always u and a the HCS. This ais Collaterals application temarkshould never be y limited.	Administration Administration the the appropriate amount of co o applies to the Approved Desi smaller than 8mm wide, unless <b>Mealthier O</b> Availab	this Supplemental Agreement of lear space around the Trademar criptor(s). s otherwise approved by the Lice options	with any of the terms of the Li	cence Agreement, the ter	2 2	
A Sing: Cl Too Star Too wh	In the event of any cor this Supplemental Agr EFFECTIVE DATE appre Government Agency Web man Application hear Space to ensure maximum legibility approximation the tip of the gyra maintain legibility, the Tra- hen layout space is extremed	flict or inconsistency i eement shall prevail. te Resources and visibility, always u ind in the HCS. This ais Collaterals application femarkshould never be y limited. x Height [ to below, I hereby agr	Administration Administration the the appropriate amount of cl applies to the Approved Desi smaller than 8mm wide, unless smaller than 8mm wide, unless the application of the state of the state Healthier O Availab	lear space around the Trademar criptor(s). s otherwise approved by the Lice	with any of the terms of the Li k. The clear space is determined ensor in writing. The minimum s ensor in writing.	cence Agreement, the ter	ms of	
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## Step 7: You may proceed to submit applications

After accepting the Supplemental Agreement, you will be directed to "Manage Applications" Page.

lanage Application	5			0	+ ADD NEW APPLICATI
Application Number	Product Name				Q SEARCH
ADVANCE SEARCH ·					
(Total Results: 8)					
APPLICATION STATUS	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC5190140	Brand 1	tasty drink	10-Dec-19	
					<ul> <li>1/1 peckapes</li> </ul>
OPEN	HC5190126	Test 88	Test BB Product 1	06-Dec-19	Chilee
					<ul> <li>3/3 paskapes</li> </ul>
COMPLETED	HC5190022	PLAA	PLAAA	03-Dec-19	Rebecca Lee
					<ul> <li>1/1.peckapes</li> </ul>

# First time Log in – Authorised Representative (companies with no valid Licence Agreement)

As the company's Authorised Representative, you will be the first person in the company to log in.

If your company has **no existing valid Licence Agreement** (LA), you would be required to do the following steps during first log in. Your company would not be able to submit applications if these steps are not done.

Step 1: Login to the new Online Application system

- Step 2: Select "Healthier Choice Symbol"
- Step 3: Accept the general Terms and Conditions
- Step 4: Check Company Profile
- Step 5: Key in your user profile

Step 6: You may be prompted to accept the LA if your company has one HCS approved product. Please accept the LA within 2 weeks. Failing to do so, application submission would not be able to proceed and after 2 weeks, the product(s) in the LA will be rejected. Re-application is necessary if company still wants the HCS on the product(s).

Step 7: You may proceed to submit applications



#### Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass

#### Step 2: In "Choose a Programme" page, select "Healthier Choice Symbol"



#### Step 3: Accept the general Terms and Conditions and click on Start Application to proceed



#### Step 4: Check Company Profile

- a. Check if the company's profile is correct
- b. If company profile is not filled or needs updating, you may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details
- c. Only the company's Authorised Representative can update the Company Profile

## **Company and User Profile**

	COMPANY PROFILE		
Unique Entity Number	Address Ty	pe *	
	Apt Blk		~
GET MY COMPANY INFORMATION FROM A	Block	Building name	e
Company name *	Enter	Enter buildin	ng name
Enter company name	Street nam	e *	
Website	Enter stre	et name	
Enter website	Country *		
f company profile is not filled	Enter cou	ntry	Ŧ
proceeds to be undated please	Floor	Unit	Postal Code *
click 'Get My Company	Enter	Enter	Enter
nformation from ACRA' or			
update in the boxes directly			

#### Step 5: Key in your user profile

- f. You are only required to key in your own user profile.
- g. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one 🛛 🐨		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *		NRIC/FIN Role
Enter email address	VERIFY EMAIL	XXXXX385C Authorised representative
Enter OTP *		
	F	Password (OTP)
	o your email)	

h. A pop-up message will inform you that the OTP has been sent to the email address you entered.



i. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

Business email address * email@email.com	RESEND OTP (2:00)	NRIC/FIN XXXXX385C	Role Authorised representative	
Enter OTP * Enter OTP (Please enter the 6 digits alphanumeric O	TP sent to your email)		This countdown timer indicate how long you need to wait before you can request for the new OTP.	]
			CANCEL	_

## j. Key in the OTP that you received and click "Save".

Business email address * Enter email address	VERIFY EMAIL	NRIC/FIN XXXXX385C	Role Authorised representative
Enter OTP *		Enter the	e OTP and click "Save".
	ent to your email)		
			CANCEL

Step 6: You may be prompted with the Licence Agreement (LA) if your company has **one approved HCS product**. Please accept the Licence Agreement (LA)

- a. Please scroll to read the Licence Agreement. Only the Authorised Representative can accept the Supplemental Agreement on behalf of the company.
- b. Companies would not be able to submit applications until the LA is accepted.
- c. Companies who did not accept the LA **within 2 weeks** would have their products in the LA automatically rejected by the system. Companies would need to re-apply if you intend to continue carrying the HCS for these products.

A Singapor	e Government Agency Website	
Health Promotion Board	Application Resources Administration	the time of the second
OURCES / I	LICENCE AGREEMENT (LA) / VIEW LICENCE AGREEMENT Last login	: 18-Dec-19 Welcome, Tien Tran
lease	Acknowledge the Licence Agreement	
Please get	the Authorised Representative of the company to accept the Licence Agreement before continuing with your applications.	Please scroll to read the License
THIS	AGREEMENT is made on 18-Dec-19 between-	Agreement
(1)	HEALTH PROMOTION BOARD, corporation constituted under the Health Promotion Board Act (Cap. 122B) and having its main office at 3	Second Hospital Avenue,
(2)	Singapore 188937 (hereinafter referred to as the "Licensor"); and UPUZTH YZXH (UEN No. ), a company incorporated and having its registered address at 01 Serangoon Avenue 4 #01-01 AB (hereinafter referred to as the "Licensee").	C Singapore 12312
	(each a "Party" and collectively, the "Parties")	
WHE	REAS:-	
(A)	The Licensee is engaged in the business of manufacturing/distributing the Product(s) (defined below).	to health information
(6)	The Coensit was established within an its about to (reflective) and a second se	e environment for hts, title and interest in
(C)	The Licensee desires to obtain a non-exclusive and non-transferable right to use the Trademark on the Product(s), and avail itself of the ben having the Product(s) acknowledged by the Licensor as being part of the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme is Located on the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme is Located on the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme is Located on the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme) and the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme) and the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme (more details of the Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the Licensor's Licensor's Healthier Choice Symbol Programme) at the Licensor's velocities at the	efits associated with e Licensor's Healthler
(D)	The Licensor is willing to grant the Licensee such non-exclusive and non-transferable right to use the Trademark on the Product(s) on the te	rms and conditions
NOW	Internated provided.	
1		
1	a. In this Agreement, unless the subject or context otherwise requires, the following words and expressions shall have the following n	leans
	"Assendited Laboraton," shall refer to a laboraton, that is according by the Cianonara Assenditation Council	
2 A Singar	nne Gruamment Asenny Wahrita	
Broat	Application Resources Administration	-6 -69
Board		
To e	ar space ensure maximum legibility and visibility, always use the appropriate amount of clear space around the Trademark. The clear space is determined by th	e height of the first 2
ste	ps from the tip of the pyramid in the HCS. This also applies to the Approved Descriptor(s).	
Mir	nimum size for Corporate Collaterals application maintain lexibility the Trademarkshould never be smaller than 8mm wide unless otherwise approved by the Licenson in writing. The minimum size sh	puld only be used
whe	en layout space is extremely limited.	
	JTHIER CHO	
	x Height	
	The second second	
	*** Promotion b	
	Healthier Options	
	Available	
	Auditor Gross Katadar	
By cli	icking the <<"I agree">> button below, I hereby agree to the terms of the Licence Agreement	
	Please check the box and click "I	
	Agree" if you accept the License	Contact Feedback FAQ
port Vulne	rability Privacy' Agroomont 9 Government of Singapor	e. Last Updated 09 May 2019
	Agreement	

## Step 7: You may proceed to submit applications

After accepting the LA, you will be directed to "Manage Applications" Page.

lanage Applications	5			ŀ	ADD NEW APPLICAT
Application Number	Product Name				Q, SEARCH
ADVANCE SEARCH .					
(Total Results: 8)					
APPLICATION STATUS	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC5190140	Brand 1	tasty drink	10-Dec-19	
					<ul> <li>1/1 peckapes</li> </ul>
OPEN	HC5190126	Test 88	Test BB Product 1	06-Dec-19	ChiLee
					▼ 3/3 peskaps
COMPLETED	HC5190022	PLAA	PLAAA	03-Dec-19	Rebecca Lee
					<ul> <li>1/1 peckages</li> </ul>

# First time Log in – HCS Staff

The company's Authorised Representative is the first person in the company to log in. If your role is a HCS Staff, please log in only after the company's Authorised Representative have completed the onboarding process.

If your company's Authorised Representative has enrolled to HCS, you would be required to do the following steps during first log in before proceeding to 'Manage Applications' page.

- Step 1: Login to the new Online Application system
- Step 2: Key in your user profile
- Step 3: You may proceed to submit applications

Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass



#### Step 2: Key in your user profile

- a. Please key in your user profile.
- b. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *	VERIFY EMAIL	NRIC/FIN         Role           XXXXX385C         HCS Staff
Enter OTP *		Please click "Verify Email" to receive a Or
		Password (OTP)

c. A pop-up message will inform you that the OTP has been sent to the email address you entered.



d. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

(Please enter the 6 digits alphanumeric OTP sent to your email)	email@gmail.com Enter OTP * Enter OTP	RESEND OTP (01:55)	 This countdown timer indicate how long you need to wait before you can request for the new OTP
	(Please enter the 6 digits alphanumeric C	)TP sent to your email)	

e. Key in the OTP that you received and click "Save". You will be directed the Manage Applications Page.

email@gmail.com	MAIL *****474F	HCS Staff
Enter OTP *		
	Enter t	he OTP and click "Save".
(Please enter the 6 digits alphanumeric OTP sent to your email)		\
		× *

## Step 3: You may proceed to submit applications

After filling in your user profile, you will be directed to "Manage Applications" Page.

anage Application	5			0	ADD NEW APPLICAT
Application Number	Product Name				Q SEARCH
ADVANCE SEARCH •					
(Total Results: 8)					
	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC5190140	Brand 1	tasty drink	10-Dec-19	
					<ul> <li>1/1 peckapet</li> </ul>
CPEN	HC5190126	Test 88	Test BB Product 1	06-Dec-19	ChiLee
					<ul> <li>3/3 peskapes</li> </ul>
COMPLETED	HC5190022	PLAA	PLAAA	03-Dec-19	RebeccaLee
					<ul> <li>1/1.poslopu</li> </ul>

# HCS Staff – Unable to Proceed Error Pages

If you encounter any of the following pages, please refer to the information below for the steps to proceed to resolve the issue.

- 1) "You have not enrolled in any HPB programmes. Please contact your company's authorised representative."
  - This error message means that your company's Authorised Representative has not enrolled to HCS Programme.
  - Please contact your company's Authorised Representative to complete the onboarding process for the company.
    - For companies with existing Licence Agreement: Refer to Page 20 26
    - For companies with no existing Licence Agreement: Refer to Page 27 33



- 2) Supplemental Agreement Page and unable to accept Supplemental Agreement
  - This error means that your company's Authorised Representative has not accepted the Supplemental Agreement. Please contact the company's Authorised Representative to accept the Supplemental Agreement in order to submit HCS Applications.
  - Please refer to **Page 25** on how to accept the Supplemental Agreement for Authorised Representative



- 3) Licence Agreement Page and unable to accept Licence Agreement
  - This error means that your company's Authorised Representative has not accepted the Licence Agreement. Please contact the company's Authorised Representative to accept the Licence Agreement in order to submit HCS Applications.
  - Please refer to Page 32 on how to accept the Licence Agreement for Authorised Representative



## Updating Company Profile – Authorised Representative

- a. Do note that **only the company's Authorised Representative** can update the Company Profile.
- b. **HCS Staff only can update the User Profile**. If the company wants to update the Company Profile, please contact the company's Authorised Representative to do so.

To update the Company's Profile, please refer to the following steps:

Step 1: Authorised Representative to log in. Click on the **icon** displayed at the top right corner of the page, then click on **My Account** 

A Singapore Gov	vernment Agency Website			
Health	Application	Resources	Administration	单 🏟
APPLICATION / M	ANAGE APPLICATIONS			Last login: 18-Dec. 19 💄 My Account
Manage	e Applicatio	ons		+ ADD NEW AFFEIGATION
Applicat	tion Number	Pro	duct Name	Q SEARCH
ADVAN	ICE SEARCH 🔻			

Step 2: Click on **Edit** to update the Company Profile. You may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details

**Edit Company and User Profile** 

Unique Entity Number	Address Type *			
	Overseas Ad	dress	Ŧ	
GET MY COMPANY INFORMATION FROM ACRA	Block	Building name		
Company name *	01	ABC		
UPUZTHSSSZUSZSUUSZ YZXH				
Wahrita	Street name *			
Enterwebsite	STREET			
Linei website	Country *			
	Singapore		v	
	Floor	Unit	Postal Code *	
	01	01	123456	

Step 3: After updating the Company Profile, please click **Save** to make the changes.

Title *			
Mr 👻			
First Name *		Last Name *	
Boss		Man	
Department *		Designation *	
CEO Office		CEO	
Country C Office Number *	Office Ext	Country Code	Mobile Number
+65 🔻 6123456	Office Ext	+65 💌	Enter number
Email Address *		NRIC/FIN	Role
		*****373D	HCS Staff
Enter OTP *			
(Please enter the 6 digits alphanumeric OTP	sent to your email)		

# Updating User Profile – Authorised Representative and HCS Staff

To update the User Profile, please refer to the following steps:

A Singapore Government Agency Webste
Application
Application Resources
Administration
Application / MANAGE APPLICATIONS
Last login: 18-Dec 19 My Account
C Logout
<pC Logout</p>
<pC Logout</p>
<pC Logout</p>
<pC Logout</p

Step 1: Click on the icon displayed at the top right corner of the page, then click on My Account

Step 2: Click on **Edit** to update the User Profile.

Company and User Prof	file	EC
	COMPANY PROFILE	
Unique Entity Number (UEN)	Address Type Overseas Address	
Company Name UPUZTHSSSZUSZSUUSZ YZXH	Address 01 STREET #01-01 ABC S	ingapore 123456
Website N/A		
	USER PROFILE	
	USER PROFILE	
<b>Title</b> Mr	USER PROFILE	
Title Mr First Name	USER PROFILE	
Title Mr First Name Boss	USER PROFILE Last Name Man	
Title Mr First Name Boss Department	USER PROFILE Last Name Man Designation	
Title Mr First Name Boss Department CEO Office	USER PROFILE Last Name Man Designation CEO	
Title Mr First Name Boss Department CEO Office Office Number	USER PROFILE Last Name Man Designation CEO Mobile Number	
Title Mr First Name Boss Department CEO Office Office Number (65) 6123456	USER PROFILE Last Name Man Designation CEO Mobile Number	
Title Mr First Name Boss Department CEO Office Office Number (65) 6123456 Email address	USER PROFILE Last Name Man Designation CEO Mobile Number NRIC/FIN	Role

Step 3: After updating the User Profile, please click **Save** to make the changes.

	USER	PROFILE		
Title *				
Mr 👻				
First Name *		Last Name *		
Boss		Man		
Department *		Designation *		
CEO Office		CEO		
Country C Office Number *	Office Ext	Country Code	Mobile Number	
+65 💌 6123456	Office Ext	+65 💌	Enter number	
Email Address *		NRIC/FIN	Role	
		*****373D	HCS Staff	
Enter OTP *				
(Please enter the 6 digits alphanumeric OTP sent i	to your email)			

If you come across any error messages while accessing the HCS Online Log In page, please report the IT issue via the <u>Contact Us form</u> with details and screenshot of the issue.