

Healthier Choice Symbol (HCS) Online Application User Guide – Onboarding

Contents

CorpPass Registration and Set up3
Registering and Setting up CorpPass for HCS Online3
Setting up CorpPass - Companies without CorpPass Account4
Setting up CorpPass - Companies with CorpPass Account (Have not added HCS e-Service)10
Setting up CorpPass - Companies with CorpPass Account (Added HCS e-Service)
First time Log in – Authorised Representative (for companies with existing valid Licence Agreement)
First time Log in – Authorised Representative (companies with no valid Licence Agreement)27
First time Log in – HCS Staff
HCS Staff – Unable to Proceed Error Pages
Updating Company Profile – Authorised Representative41
Updating User Profile – Authorised Representative and HCS Staff

CorpPass Registration and Set up

Registering and Setting up CorpPass for HCS Online

CorpPass is the only log in mode to access the Healthier Choice Symbol (HCS) Online Application system.

- Please select a representative from your company as CorpPass Administrator and register your company on CorpPass (<u>https://www.corppass.gov.sg</u>). The role of a CorpPass Administrator is to manage the company's CorpPass account, including management of company's users, adding e-services and assigning roles in CorpPass.
- b. Once the company has a CorpPass account, the company's CorpPass Admin will help fellow colleagues to create an account.
- c. The company's CorpPass admin has to add HCS Online e-Service and assign roles to Users in CorpPass.
- d. Please assign each User to either the role of:
 - Authorised Representative
 - Staff for HCS

Description of HCS User Roles

User Role	Description
Authorised	First person to log in to the HCS Online system
Representative	Helps company to enrol in HCS Programme
	Accepts Licence Agreement on behalf of company. The name of the
	Authorised Representative will appear on the Licence Agreement.
	 View, submit and manage company's HCS applications
	Up to 2 Authorised Representative per company
Staff for HCS	 View, submit and manage company's HCS applications
	Up to 25 HCS Staff per company

Setting up CorpPass - Companies without CorpPass Account

For Companies without a CorpPass account, you would first have to register for a CorpPass account.



- a. To find out more about CorpPass, please visit www.corppass.gov.sg/corppass/common/findoutmore
- b. For Local Entities with UEN: Select 'Singapore Registered Entities'
- c. For Foreign Entities: Select 'Foreign Registered Entities'
 - To register for CorpPass without Singpass visit, please use the following link: <u>https://www.corppass.gov.sg/corppass/registration/nonuen/nonsingpass/registrati</u> <u>ondetails</u>
- d. Please visit <u>www.corppass.gov.sg/corppass/common/userguides</u> for user guides on how to register and setup CorpPass for your entity.

Step 2: Set up and assign access rights to HCS Online e-Service

- a. Once the CorpPass account has been created, please get your company CorpPass admin to login to CorpPass to set up accounts for Healthier Choice Symbol (HCS) Online e-Service Access and assign users to the e-Service and roles.
- b. Company's CorpPass admin has to log in to CorpPass (https://www.corppass.gov.sg)

Login 🛔	
UEN/ENTITY ID	Ø
CORPPASS ID	Ø
Password	Ø
Login►	
Remember Entity ID	
Forgot Entity / CorpPass ID or Password	
New to CorpPass? Register Now.	

c. Upon log in, click on **e-Service Access** tab and **Select 'Entity's e-Services'** button to add a new e-Service



 d. Search for "healthier" and select e-Service "Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online". In the next screen, leave the Brand field blank and click Next.

Home	ome / Select Entity's e-Services									
Sele	Select Entity's e-Services									
1 Select e-Servi	Select Enter Review Select Enter Review Score Submit									
Select	the e-Servi	ce(s) yo	u wish to add to your entity's	list.						
			require details to be set up o require additional checks whe		orpPass (denoted by 📑). ou log in. Click 🭳 for more informat	ion.				
		-				T <u>Filter</u>	healthier		Q	
	Govt. Agency	\$	e-Service	¢	Description	¢	Additional Agency Check•	(i)♦	Additional Details Required	(2) \$
	HEALTH PROMOT BOARD	ION	Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	ļ	Health Promotion Board's online we Healthier Choice Symbol (HCS) an Healthier Dining Programme (HDP)	d			+	
					0 e-Service(s) Selected					
								Shov	/ing 1 to 1 of	1 items
					Cancel Next					

e. Verify the information and click on Submit to complete the registration process



Step 3: Assign roles to staff in CorpPass

- a. After adding HCS e-Service, the company's CorpPass admin has to assign user roles.
- b. To assign users to the HCS e-Service, click on Assign selected e-Services button



c. Select User(s) who would use the HCS e-Service by checking the box on the left





Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select from you	r entity's CorpPass	s user accounts.	Filter Search		٩ 🖪
Full	Name 🔶	Email Address	♦ CorpPass ID	¢	User Type 🔺
USE	ER	@mailinator.com			Admin
USE	ER	@hpb.gov.sg			User
USE	ER	@mailinator.com			User
USE	R	@mailinator.com			User
USE	ER :	@mailinator.com			User
		0 user(s) selected.			

d. Select HCS e-Service and click Next

	sign Selec	ted e-Services						
	(2) • • • • (3) • • • •	(4)					
lect ers	Selec e-Ser	t Enter Vices Details	Review & Submit					
cia	n Selected e-Ser							
0	ected User(s)	+						
	n from selected	Service(s)	T	iltor	Search		Q	
siq				IIICI				
sig	in nom selected ((-		Codaron	0	`	-
sig					Agency	0	Additional	0
	Govt Agency 🔶	Entity's selected e-Services	Description	¢		?	Additional Details Required	(i)
✓ ✓	Govt Agency ♦ HEALTH	Entity's selected e-Services \$ Healthier Choice Symbol	Description Health Promotion Board's online website for	¢	Agency Check		Details	 (i) (i)
/	Govt Agency ♦	Entity's selected e-Services	Description	¢	Agency Check		Details Required	© \$

e. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to Page 3

Assign Selected e-Services



e-Services with 📑 require additional details. For more information, contact the relevant agency. Click 📑 to enter details.

* - denotes mandatory fields

Govt Agency ♦	Entity's selected e-Services	Agency Check Required	¢	Additional Details Required	¢	HEALTH PROMOTION BOARD Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online	-
HEALTH PROMOTION BOARD	Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online					Role* () Authorised Rep Role Description This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for HDP.	
	1 e-Service(s) selec	cted.				Brand	~

f. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to 31/10/2024). Leave the Brand field empty and click Next.



g. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / Ass	sign Selected e-Servi	ces	
Assign	Selected e-Se	ervices	
o	•• 📀 ••••	• 🗸 •••• (4)	
Select Users	Select e-Services	Enter Review Details & Submit	
Verify the foll	owing details.		
1 Selected U	sers 🕇		
Selected	e-Services		
HEALTH PF	ROMOTION BOARD	Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
		Role	Authorised Rep
		Brand	
		Authorisation Effective Date	01/11/2019
		Authorisation Expiry Date	31/12/2020
		Back	Submit

h. Please proceed to https://healthier-choice.hpb.gov.sg and login using CorpPass



Setting up CorpPass - Companies with CorpPass Account (Have not added HCS e-Service)

For companies who have CorpPass account but have not added HCS e-Service, please ask your company CorpPass Admin to do the following:

Step 1: Set up and assign access rights to HCS Online e-Service

a. Please get your company CorpPass admin to login to CorpPass to set up accounts for Healthier Choice Symbol (HCS) Online e-Service Access and assign users to the e-Service and roles.



b. Company's CorpPass admin has to log in to CorpPass (https://www.corppass.gov.sg)

Login 🚢			
UEN/ENTITY ID			Ø
CORPPASS ID			C
Password			C
	Lo	ogin ►	
Remember Entity ID	0		
Forgot <u>Entity / CorpPass ID</u> o	Password		
New to CorpPass? <u>Register</u> Now	ι.		

c. Upon log in, click on **e-Service Access** tab and **Select 'Entity's e-Services**' button to add a new e-Service



d. Search for "healthier" and select e-Service "Healthier Choice Symbol (HCS) and Healthier Dining Programme (HDP) Online". In the next screen, leave the Brand field blank and click Next.



e. Verify the information and click on Submit to complete the registration process



Step 2: Assign roles to staff in CorpPass

a. To assign users to HCS e-Service, click on Assign selected e-Services button



b. Select User(s) who would use the HCS e-Service by checking the box on the left

Assign Selected e-Services



Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select from	n your entity's Co	orpPass user acco	punts.	Filter Search		٩	2.
	Full Name	🝦 Email Ad	dress	CorpPass ID	¢	User Type	¢
	USER		@mailinator.com			Admin	
	USER		@hpb.gov.sg			User	
	USER		@mailinator.com			User	
	USER		@mailinator.com			User	
	USER		@mailinator.com			User	
			0 user(s) selected.				

c. Select HCS e-Service and click Next

Home / Assign Selected e-Services

Assign Selected e-Services ••••• 2 •••• 3 •••• 4 Select e-Services Enter Details Review & Submit Select Users Assign Selected e-Service(s) to + 1 Selected User(s) ۹ ₫-Assign from selected e-Service(s). Tilter Search (i)Additional (i) Agency Details Govt Entity's selected Check ✓ Agency 🝦 e-Services Description Required Required ٥ HEALTH Healthier Choice Symbol Health Promotion Board's online website for Ð PROMOTION (HCS) and Healthier Dining Healthier Choice Symbol (HCS) and Healthier BOARD Programme (HDP) Online Dining Programme (HDP) 1 e-Service(s) selected. Showing 1 to 1 of 1 items Back Next

d. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to Page 3.

Assign Selected e-Services



e-Services with 📑 require additional details. For more information, contact the relevant agency. Click 📑 to enter details.

* - denotes mandatory fields

Govt Agency ♦	Entity's selected e-Services	Agency Check ♦ Required	¢	Additional Details Required	¢	HEALTH PROMOTION BOARD Healthier Choice Symbol (HCS) and Healthier Dinin Programme (HDP) Online	9
HEALTH PROMOTIO BOARD	Healthier Choice Symbo N (HCS) and Healthier Dining Programme (HDP Online					Role* () Authorised Rep Role Description This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for HDP.	
	1 e-Service(s) set	lected.				Brand	`

e. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to **31/10/2024**). Leave the Brand field empty and click Next.



f. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / Assign Selected e-Servic	es	
Assign Selected e-Se	rvices	
Ø ···· Ø ····	~ • • • • • •	
Select Select Users e-Services	Enter Review Details & Submit	
Verify the following details.		
1 Selected Users +		
Selected e-Services		
HEALTH PROMOTION BOARD	Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
	Role	Authorised Rep
	Brand	
	Authorisation Effective Date	01/11/2019
	Authorisation Expiry Date	31/12/2020
	Back	Submit

g. Please proceed to <u>https://healthier-choice.hpb.gov.sg</u> and login using CorpPass



Setting up CorpPass - Companies with CorpPass Account (Added HCS e-Service)

For companies who are using CorpPass and have added HCS e-Service, please ask your company CorpPass Admin to assign roles to staff in CorpPass

Assign Roles	Log in to CorpPass	
Company CorpPass Admin	Authorised Representative	or Staff for HCS

a. Company's CorpPass admin has to log in to CorpPass (<u>https://www.corppass.gov.sg</u>)

Login 🛔	
UEN/ENTITY ID	Ø
CORPPASS ID	Ø
Password	0
Login Þ	
Remember Entity ID	
Forgot Entity / CorpPass ID or Password	
New to CorpPass? Register Now.	

b. Click on **e-Service Access** tab and **Select 'Assigned selected e-Services**' button to assign Users to HCS e-Service

La	Icome to CorpPass, ISER e your password before it expires on 23 May 2020	
13 more digital services have	been made available on CorpPas	s over the last 90 days.
User Ac	counts e-Service Access	Change Entity Profile
Select Entity's e-Services Select e-Services that your entity will use.	Assign selected e-Services Assign e-Services access to your entity's users and user groups.	View Entity's e-Service Access View and edit your entity's current e-Services access

c. Select User(s) who would use the HCS e-Service by checking the box on the left



Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Select fro	om your entity's C	orpPass user accounts.	Tilter Search	٩ 🗷
	Full Name	♦ Email Address	♦ CorpPass ID	🖕 User Type 🛛 🔶
	USER	@mailinator.com		Admin
	USER	@hpb.gov.sg		User
	USER	@mailinator.com		User
	USER	@mailinator.com		User
	USER	@mailinator.com		User
		0 user(s) selected.		

d. Select HCS e-Service and click Next

Home / Assign Selected e-Services Assign Selected e-Services Select eServices Enter Details Review Review 1 Assign Selected e-Service(s) to 1 Selected User(s) ९ ₫-Assign from selected e-Service(s). Tilter Search (i)Additional (1) Agency Details Govt Entity's selected Check ✓ Agency 🝦 e-Services Description Required Required HEALTH Healthier Choice Symbol Health Promotion Board's online website for Ð PROMOTION (HCS) and Healthier Dining Healthier Choice Symbol (HCS) and Healthier BOARD Programme (HDP) Online Dining Programme (HDP) 1 e-Service(s) selected. Showing 1 to 1 of 1 items Back Next

e. For each user, please assign a user Role to staff (Authorised Representative or HCS Staff). For detailed user role description, please proceed to Page 3.



This role has the rights to enrol the company to both HCS and HDP programmes, and accept the HCS/HDP License Agreement(s) on behalf of the company. This role can view, submit and manage company's HCS/HDP applications and add company's brands for

HDP.

Brand

f. Set the Authorisation Effective Date (today) and Authorisation Expiry Date (up to 31/10/2024). Leave the Brand field empty and click Next.

1 e-Service(s) selected.



g. Review the information and submit to complete this process. You are now ready to log in to HCS Online

Home / Assign Selected e-Servic	es	
Assign Selected e-Se	rvices	
Ø ···· Ø ····	~ • • • • • •	
Select Select Users e-Services	Enter Review Details & Submit	
Verify the following details.		
1 Selected Users +		
Selected e-Services		
HEALTH PROMOTION BOARD	Healthier Choice Symbol (HCS)	and Healthier Dining Programme (HDP) Online
	Role	Authorised Rep
	Brand	
	Authorisation Effective Date	01/11/2019
	Authorisation Expiry Date	31/12/2020
	Back	Submit

h. Please proceed to <u>https://healthier-choice.hpb.gov.sg</u> and login using CorpPass



For a step by step guide on creating a CorpPass account and assigning users to the HCS Online, please refer to the user guides found at the <u>HCS Website</u> for further details and the detailed user guides.

First time Log in – Authorised Representative (for companies with existing valid Licence Agreement)

As the company's Authorised Representative, you will be the first person in the company to log in.

If your company has an **existing valid Licence Agreement** (LA), you would be required to do the following steps during first log in. Your company would not be able to submit applications if these steps are not done.

Step 1: Login to the new Online Application system

Step 2: Select "Healthier Choice Symbol"

Step 3: Accept the general Terms and Conditions

Step 4: Check Company Profile

Step 5: Key in your user profile

Step 6: Accept the Supplemental Agreement within 2 months. Failing to do so, application submission would not be able to proceed and after 2 months, the product(s) in the LA will be rejected. Re-application is necessary if company still wants the HCS on the product(s).

Step 7: After accepting the Supplemental Agreement, you may proceed to submit applications

Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass



Step 2: In "Choose a programme" page, select "Healthier Choice Symbol"



Step 3: Accept the general Terms and Conditions and click on Start Application to proceed



Step 4: Check Company Profile

- a. Check if the company's profile is correct
- b. If company profile is not filled or needs updating, you may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details
- c. Only the company's Authorised Representative can update the Company Profile

Company and User Profile

	COMPANY PROFILE		
Unique Entity Number	Address Typ	e *	
	Apt Blk		Ŧ
GET MY COMPANY INFORMATION FROM A	CRA Block	Building name	2
Company name *	Enter	Enter buildin	gname
Enter company name	Street name	2 *	
Website Enter website	Enter stree	et name	
	Country *		
company profile is not filled	Enter coun	try	v
f company profile is not filled or needs to be updated, please	Floor	Unit	Postal Code *
lick 'Get My Company	Enter	Enter	Enter
nformation from ACRA' or			
pdate in the boxes directly			

Step 5: Key in your user profile

- a. You are only required to key in your own user profile.
- b. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one 🛛 🔻		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *		NRIC/FIN Role
Enter email address	VERIFY EMAIL	XXXXX385C Authorised representative
Enter OTP *		Please click "Verify Email" to receive a One
		Password (OTP)

c. A pop-up message will inform you that the OTP has been sent to the email address you entered.



d. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

Business email address * email@email.com	RESEND OTP (2:00)	NRIC/FIN XXXXX385C	Role Authorised representative
Enter OTP * Enter OTP (Please enter the 6 digits alphanumeric OTP	sent to your email)		This countdown timer indicate how long you need to wait before you can request for the new OTP.
			CANCEL

e. Key in the OTP that you received and click "Save". You will be directed to the Supplemental Agreement page.

Business email address *	VERIFY EMAIL	Role Authorised representative
Enter OTP *	Enter	the OTP and click "Save".
		CANCEL

Step 6: Accept the Supplemental Agreement

- a. Please scroll to read the Supplemental Agreement. Only the Authorised Representative can accept the Supplemental Agreement on behalf of the company.
- b. Companies with an existing valid LA would have to accept the Supplemental Agreement to continue using the HCS on HCS approved products.
- c. Companies would not be able to submit applications until the Supplemental Agreement is accepted.
- d. Companies who did not accept the Supplemental Agreement **within 2 months** would have their products in the LA automatically rejected by the system. Companies would need to reapply if you intend to continue carrying the HCS for these products.

		Resources	Administration				÷ 1	
ES / L	LICENCE AGREEMENT (LA)	/ VIEW LICENCE AGRI	EMENT		Las		* ! *	
ase	Acknowled	lge the Lic	ence Agreeme	nt			scroll to re	
						Supplei	nental Ag	reement
e get	the Authorised Represent	ative of the company t	o accept the Licence Agreement	t before continuing with your ap	plications.			
			Agreement") is dated 18-Dec-			100		
1)	Singapore 168937 (he		n constituted under the Health s the "Licensor"); and	Promotion Board Act (Cap. 12	2B) and having its main offic	e at 3 Second Hospital A	venue,	
2)	UPUZTH YZXH (UEN (hereinafter referred t (each a "Party" and col	o as the "Licensee").	company incorporated and havi	ing its registered address at 01	Serangoon Avenue 4 #01-0	01 ABC Singapore 12312		
BACH	GROUND							
(A)	The Parties entered in	to a licence agreemen	t dated					
(B)	Pursuant to Clause 11 Supplemental Agreem		eement, the Parties have agree	d to amend the Licence Agreen	nent on and subject to the te	erms and conditions of th	is	
(C)	This Supplemental Age	eement amends the L	icence Agreement					
T IS /	AGREED AS FOLLOWS:-							
1.	CONSTRUCTION AN	DINTERPRETATION						
1.1.		part of the Licence Ag	ement shall be read together v reement. Save as amended by t cordance to its terms.					
1.2.			between any of the terms of th	is Supplemental Agreement wi	th any of the terms of the Lic	cence Agreement, the ter	ms of	
	this Supplemental Agr		between any of the terms of th	is Supplemental Agreement wi	th any of the terms of the Lic	cence Agreement, the ter	ms of	
			between any of the terms of th	is Supplemental Agreement wi	th any of the terms of the Lic	cence Agreement, the ter	ms of	
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2.	this Supplemental Agr	eement shall prevail.	between any of the terms of th	is Supplemental Agreement wi	th any of the terms of the Lic	cence Agreement, the ter	P A	
2. A Sings Board Board CI To	this Supplemental Agr EFFECTIVE DATE apore Government Agency Webs have Application ear Space ensure maximum legibility	eement shall prevail. ite Resources and visibility, always u		ar space around the Trademark.		1 9 4	P _	
2. A Sings Board CI To stu	this Supplemental Agr EFFECTIVE DATE apore Government Agency Web apore Government Agency apore Gove	eement shall prevail. ite Resources and visibility, always u mid in the HCS. This als Collaterals application	Administration	ar space around the Trademark. Iptor(s).	The clear space is determined	by the height of the first 2	P _	
2. A Sings Health Board CI To stu M To	this Supplemental Agr EFFECTIVE DATE apore Government Agency Web apore Government Agency apore Gove	Resources and visibility, always u mid in the HCS. This al Collaterals application	Administration se the appropriate amount of cle o applies to the Approved Descr	ar space around the Trademark. Iptor(s).	The clear space is determined	by the height of the first 2	P _	
2. A Sings Health Board CI To stu M To	this Supplemental Agr EFFECTIVE DATE EFFECTIVE DATE appre Government Agency Web appre Government Agency Web ear Space ensure maximum legibility ear form the tip of the pyra inimum size for Corporate maintain legibility, the Tra	Resources and visibility, always u mid in the HCS. This al Collaterals application	Administration	ar space around the Trademark. Iptor(s).	The clear space is determined	by the height of the first 2	P _	
2. A Sings Health Board CI To str M To	this Supplemental Agr EFFECTIVE DATE EFFECTIVE DATE appre Government Agency Web appre Government Agency Web ear Space ensure maximum legibility ear form the tip of the pyra inimum size for Corporate maintain legibility, the Tra	Resources and visibility, always u mid in the HCS. This al Collaterals application	Administration	ar space around the Trademark. Iptor(s).	The clear space is determined	by the height of the first 2	P _	
CI To str To	this Supplemental Agr EFFECTIVE DATE EFFECTIVE DATE appre Government Agency Web appre Government Agency Web ear Space ensure maximum legibility ear form the tip of the pyra inimum size for Corporate maintain legibility, the Tra	eement shall prevall. Resources and visibility, always u Collaterals application femarkshould never be y limited.	Administration	ar space around the Trademark. iptor(s). otherwise approved by the Licen	The clear space is determined	by the height of the first 2	P _	
A Singu Heatt Bear CI To str M To	this Supplemental Agr EFFECTIVE DATE EFFECTIVE DATE appre Government Agency Web appre Government Agency Web ear Space ensure maximum legibility ear form the tip of the pyra inimum size for Corporate maintain legibility, the Tra	eement shall prevall. Resources and visibility, always u Collaterals application femarkshould never be y limited.	Administration te the appropriate amount of cite o applies to the Approved Descr smaller than 8mm wide, unless of smaller than 8mm wide, unless of the state of the state of the state of the state state of the state of the state of the state of the state state of the state of th	ar space around the Trademark: iptor(s). otherwise approved by the Licen	The clear space is determined	by the height of the first 2	P _	
2. A Singu Ci To str M To wh	this Supplemental Agr EFFECTIVE DATE appre Government Agency Web Agent Agency Web Agent Agency Web Agent Agency Web Agent Agency Web Agency Agency Agency Agency are Space inimum size for Corporate maintain legibility, the Tra- hen layout space is extrement and agency Agenc	eement shall prevail. Resources and visibility, always u Collaterals application Genarkshould never be y limited. x Height	Administration to the appropriate amount of cite o applies to the Approved Descr smaller than 8mm wilde, unless of smaller than 8mm wilde, unless of the automation Healthier Op	ar space around the Trademark. (ptor(s).	The clear space is determined	by the height of the first 2	P _	
2. A Sings Cl To str To with	this Supplemental Agr EFFECTIVE DATE appre Government Agency Web Agent Agency Web Agent Agency Web Agent Agency Web Agent Agency Web Agency Agency Agency Agency are Space inimum size for Corporate maintain legibility, the Tra- hen layout space is extrement and agency Agenc	eement shall prevail. Ite Resources and visibility, always u Collaterats application femarkshould never be ly limited. x Height	Administration the appropriate amount of circle applies to the Approved Descr smaller than 8mm wide, unless of smaller than 8mm wide, unless of the appropriate amount of the smaller than 8mm wide, unless of the appropriate amount of the the approved Descr Healthier Of Available et o the terms of the Licence Age	ar space around the Trademark. iptor(s). otherwise approved by the Licen	The clear space is determined	by the height of the first 2	P _	
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Step 7: You may proceed to submit applications

After accepting the Supplemental Agreement, you will be directed to "Manage Applications" Page.

anage Application	s				ADD NEW APPLICATIO
Application Number	Product Name				Q, SEARCH
ADVANCE SEARCH *					
(Total Results: 8)					
APPLICATION STATUS	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC\$190140	Brand 1	tasty drink	10-Dec-19	
					 3/1 peckapes
0404	HC5190126	Test 88	Test BB Product 1	06-Dec-19	ChiLee
					▼ 3/3 paskaps
COMPLETED	HC5190022	PLAA	PLAAA	03-Dec-19	Rebecca Lee
					 1/1.peckapes

First time Log in – Authorised Representative (companies with no valid Licence Agreement)

As the company's Authorised Representative, you will be the first person in the company to log in.

If your company has **no existing valid Licence Agreement** (LA), you would be required to do the following steps during first log in. Your company would not be able to submit applications if these steps are not done.

Step 1: Login to the new Online Application system

- Step 2: Select "Healthier Choice Symbol"
- Step 3: Accept the general Terms and Conditions
- Step 4: Check Company Profile
- Step 5: Key in your user profile

Step 6: You may be prompted to accept the LA if your company has one HCS approved product. Please accept the LA within 2 weeks. Failing to do so, application submission would not be able to proceed and after 2 weeks, the product(s) in the LA will be rejected. Re-application is necessary if company still wants the HCS on the product(s).

Step 7: You may proceed to submit applications



Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass

Step 2: In "Choose a Programme" page, select "Healthier Choice Symbol"



Step 3: Accept the general Terms and Conditions and click on Start Application to proceed



Step 4: Check Company Profile

- a. Check if the company's profile is correct
- b. If company profile is not filled or needs updating, you may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details
- c. Only the company's Authorised Representative can update the Company Profile

Company and User Profile

	COMPANY PROFILE		
Unique Entity Number	Address Ty	pe *	
	Apt Blk		Ŧ
GET MY COMPANY INFORMATION FROM A	CRA Block	Building name	9
Company name *	Enter	Enter buildin	ng name
Enter company name	Street name	e *	
Website	Enter stre	et name	
Enter website	Country *		
f company profile is not filled	Enter cour	ntry	Ŧ
If company profile is not filled or needs to be updated, please	Floor	Unit	Postal Code *
click 'Get My Company	Enter	Enter	Enter
Information from ACRA' or			
update in the boxes directly			

Step 5: Key in your user profile

- f. You are only required to key in your own user profile.
- g. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one 🛛 🐨		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *		NRIC/FIN Role
Enter email address	VERIFY EMAIL	XXXXX385C Authorised representative
Enter OTP *		Please click "Verify Email" to receive a One
		Password (OTP)

h. A pop-up message will inform you that the OTP has been sent to the email address you entered.



i. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

Business email address * email@email.com	RESEND OTP (2:00)	NRIC/FIN XXXXX385C	Role Authorised representative	
Enter OTP * Enter OTP (Please enter the 6 digits alphanumeric OT	TP sent to your email)		This countdown timer indicate how long you need to wait before you can request for the new OTP.	
			CANCEL	

j. Key in the OTP that you received and click "Save".

Business email address * Enter email address	VERIFY EMAIL	NRIC/FIN XXXXX385C	Role Authorised representative
Enter OTP *		Enter the	e OTP and click "Save".
	nt to your email)		
			CANCEL

Step 6: You may be prompted with the Licence Agreement (LA) if your company has **one approved HCS product**. Please accept the Licence Agreement (LA)

- a. Please scroll to read the Licence Agreement. Only the Authorised Representative can accept the Supplemental Agreement on behalf of the company.
- b. Companies would not be able to submit applications until the LA is accepted.
- c. Companies who did not accept the LA **within 2 weeks** would have their products in the LA automatically rejected by the system. Companies would need to re-apply if you intend to continue carrying the HCS for these products.

	Acknowledge the Licence Agreement	
se get t	the Authorised Representative of the company to accept the Licence Agreement before continuing with your applications.	Please scroll to read the Lice Agreement
THIS A	AGREEMENT is made on 18-Dec-19 between:-	Agreement
(1)	HEALTH PROMOTION BOARD, corporation constituted under the Health Promotion Board Act (Cap. 122B) and having its main or Singapore 168937 (hereinafter referred to as the "Licensor"); and	office at 3 Second Hospital Avenue,
(2)	UPUZTH YZXH (UEN No.), a company incorporated and having its registered address at 01 Serangoon Avenue 4 #0 (hereinafter referred to as the "Licensee"). (each a "Party" and collectively, the "Parties")	01-01 ABC Singapore 12312
WHEF	REAS:-	
(A)	The Licensee is engaged in the business of manufacturing/distributing the Product(s) (defined below).	
(B)	The Licensor was established with a mission to (I) empower Singaporeans to achieve optimal health throughout life; (II) ensure acc and preventive health services; (III) collaborate with public, private and community organisations in health promotion; (iv) create leading a healthy lifestyle; and (v) be a centre of excellence for health promotion. The Licensor is also the owner of all widely recog and to the Trademark.	conducive environment for
(C)	The Licensee desires to obtain a non-exclusive and non-transferable right to use the Trademark on the Product(s), and avail itself or having the Product(s) acknowledged by the Licensor as being part of the Licensor's Healthier Choice Symbol Programme (more de Choice Symbol Programme is located on the Licensor's website at http://www.hpb.gov.sg).	of the benefits associated with tails of the Licensor's Healthier
(D)	The Licensor is willing to grant the Licensee such non-exclusive and non-transferable right to use the Trademark on the Product(s) hereinafter provided.	on the terms and conditions
NOW	nereinatter provided.	
	DEFINITION	
1	a. In this Agreement, unless the subject or context otherwise requires, the following words and expressions shall have the fo	llowing mans
	"Accordited Laboratory" chall refer to a laboratory that is accordited by the Cinnonece Accorditation Council	
-		
Singapo	ore Government Agency Website	_0 _0
Singapo Health Porroto Board	ore Government Agency Website ,n Application Resources Administration	₽ \$ ₽
Health Hornoto Board	n Application Resources Administration	ined by the height of the first 2
Health Board Clea To ei	n Application Resources Administration	ined by the height of the first 2
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Clea To end to e	Application Resources Administration a Application Resources Administration ars for arrow Administration Second Sec	m size should only be used

Step 7: You may proceed to submit applications

After accepting the LA, you will be directed to "Manage Applications" Page.

anage Application	5			•	ADD NEW APPLICATI
Application Number	Product Name				Q SEARCH
ADVANCE SEARCH *					
(Total Results: 8)					
APPLICATION STATUS	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC5190140	Brand 1	tasty drink	10-Dec-19	
					 1/1 peckapes
онон	HC5190126	Test 88	Test BB Product 1	06-Dec-19	ChiLee
					 3/3 peckapes
COMPLETED	HC5190022	PLAA	PLAAA	03-Dec-19	Rebecca Lee
					 1/1 pockepts

First time Log in – HCS Staff

The company's Authorised Representative is the first person in the company to log in. If your role is a HCS Staff, please log in only after the company's Authorised Representative have completed the onboarding process.

If your company's Authorised Representative has enrolled to HCS, you would be required to do the following steps during first log in before proceeding to 'Manage Applications' page.

- Step 1: Login to the new Online Application system
- Step 2: Key in your user profile
- Step 3: You may proceed to submit applications

Step 1: Please go to https://healthier-choice.hpb.gov.sg and login using CorpPass



Step 2: Key in your user profile

- a. Please key in your user profile.
- b. Please key in a valid email address. A One Time Password (OTP) will be sent to this email address to verify your email. Email notifications regarding the applications will also be sent to this email address.

Title *		
Select one		
First name *		Last name *
Enter first name		Enter last name
Department *		Designation *
Enter department		Enter designation
Country Code * Office number *	Office Ext	Country Code Mobile number
'123' Enter number	'1234'	'123' Enter number
Business email address *	VERIFY EMAIL	NRIC/FIN Role XXXXX385C HCS Staff
Enter OTP *		Please click "Verify Email" to receive a Or
		Password (OTP)

c. A pop-up message will inform you that the OTP has been sent to the email address you entered.



d. If you did not receive the OTP or have made an error in the email address, you can request to have the OTP to be resent.

(Please enter the 6 digits alphanumeric OTP sent to your email)	Email Address * email@gmail.com Enter OTP * Enter OTP	RESEND OTP (01:55)	NRIC/FIN	This countdown timer indicate how long you need to wait before you can request for the new OTP.
	(Please enter the 6 digits alphanumeric C)TP sent to your email)		

e. Key in the OTP that you received and click "Save". You will be directed the Manage Applications Page.

email@gmail.com	MAIL *****474F	HCS Staff
Enter OTP *		
	Enter t	he OTP and click "Save".
(Please enter the 6 digits alphanumeric OTP sent to your email)		
		× *

Step 3: You may proceed to submit applications

After filling in your user profile, you will be directed to "Manage Applications" Page.

anage Application	5			0	ADD NEW APPLICATIO
Application Number	Product Name				Q SEARCH
ADVANCE SEARCH *					
(Total Results: 8)					
APPLICATION STATUS	APPLICATION NUMBER	BRAND NAME	PRODUCT NAME	SUBMISSION DATE	ASSIGNED TO
NEW	HC5190140	Brand 1	tasty drink	10-Dec-19	
					 1/1.peskapa
OPEN	HC5190126	Test 88	Test 88 Product 1	06-Dec-19	ChiLee
					 3/3 packapes
COMPLETED	HC5190022	PLAA	PLAM	03-Dec-19	Rebecca Lee
					 3/Tpackapes

HCS Staff – Unable to Proceed Error Pages

If you encounter any of the following pages, please refer to the information below for the steps to proceed to resolve the issue.

- 1) "You have not enrolled in any HPB programmes. Please contact your company's authorised representative."
 - This error message means that your company's Authorised Representative has not enrolled to HCS Programme.
 - Please contact your company's Authorised Representative to complete the onboarding process for the company.
 - For companies with existing Licence Agreement: Refer to Page 20 26
 - For companies with no existing Licence Agreement: Refer to Page 27 33



- 2) Supplemental Agreement Page and unable to accept Supplemental Agreement
 - This error means that your company's Authorised Representative has not accepted the Supplemental Agreement. Please contact the company's Authorised Representative to accept the Supplemental Agreement in order to submit HCS Applications.
 - Please refer to **Page 25** on how to accept the Supplemental Agreement for Authorised Representative



- 3) Licence Agreement Page and unable to accept Licence Agreement
 - This error means that your company's Authorised Representative has not accepted the Licence Agreement. Please contact the company's Authorised Representative to accept the Licence Agreement in order to submit HCS Applications.
 - Please refer to Page 32 on how to accept the Licence Agreement for Authorised Representative



Updating Company Profile – Authorised Representative

- a. Do note that **only the company's Authorised Representative** can update the Company Profile.
- b. **HCS Staff only can update the User Profile**. If the company wants to update the Company Profile, please contact the company's Authorised Representative to do so.

To update the Company's Profile, please refer to the following steps:

Step 1: Authorised Representative to log in. Click on the **icon** displayed at the top right corner of the page, then click on **My Account**

A Singapore Gov	vernment Agency Website			
Health	Application	Resources	Administration	单 🏟
APPLICATION / M	ANAGE APPLICATIONS			Last login: 18-Dec. 19 💄 My Account
Manage	e Applicatio	ons		+ ADD New APPElication
Applicat	tion Number	Pro	oduct Name	Q SEARCH
ADVAN	ICE SEARCH 🔻			

Step 2: Click on **Edit** to update the Company Profile. You may click on "Get My Company Information from ACRA" button to update the details directly from ACRA. Alternatively, you can key the information into the box to update company details

Edit Company and User Profile

Unique Entity Number	Address Type *		
	Overseas Ad	dress	~
GET MY COMPANY INFORMATION FROM ACRA	Block	Building name	
Company name *	01	ABC	
UPUZTHSSSZUSZSUUSZ YZXH			
Website	Street name *		
Enter website	STREET		
Linei website	Country *		
	Singapore		v
	Floor	Unit	Postal Code *
	01	01	123456

Step 3: After updating the Company Profile, please click **Save** to make the changes.

Title *			
Mr 👻			
First Name *		Last Name *	
Boss		Man	
Department *		Designation *	
CEO Office		CEO	
Country C Office Number *	Office Ext	Country Code	Mobile Number
+65 🔻 6123456	Office Ext	+65 💌	Enter number
Email Address *		NRIC/FIN	Role
		*****373D	HCS Staff
Enter OTP *			
(Please enter the 6 digits alphanumeric OTP	sent to your email)		

Updating User Profile – Authorised Representative and HCS Staff

To update the User Profile, please refer to the following steps:

A Singapore Government Agency Webste
Application Applications
Application Number
Product Name
Q SEARCH

Step 1: Click on the icon displayed at the top right corner of the page, then click on My Account

Step 2: Click on **Edit** to update the User Profile.

Company and User Profi	le	
	COMPANY PROFILE	
Unique Entity Number (UEN)	Address Type Overseas Address	
Company Name UPUZTHSSSZUSZSUUSZ YZXH	Address 01 STREET #01-01 ABC	Singapore 123456
Website N/A		
	USER PROFILE	
	USER PROFILE	
Title Mr		
First Name	Last Name	
Boss	Man	
Department CEO Office	Designation CEO	
Office Number	Mobile Number	
(65) 6123456		
Email address	NRIC/FIN *****373D	Role HCS Staff

Step 3: After updating the User Profile, please click **Save** to make the changes.

	USER	PROFILE		
Title *				
Mr 👻				
First Name *		Last Name *		
Boss		Man		
Department *		Designation *		
CEO Office		CEO		
Country C Office Number *	Office Ext	Country Code	Mobile Number	
+65 💌 6123456	Office Ext	+65 💌	Enter number	
Email Address *		NRIC/FIN	Role	
		*****373D	HCS Staff	
Enter OTP *				
(Please enter the 6 digits alphanumeric OTP sent i	to your email)			
			CANCEL	

If you come across any error messages while accessing the HCS Online Log In page, please report the IT issue via the <u>Contact Us form</u> with details and screenshot of the issue.